

November 2009

SyMed, LLC is wholly-owned by the North Idaho Health Network

KBM Upgrade

SyMed is currently testing the KBM 7.8 upgrade. This upgrade applies to EHR templates only and should fix several issues being reported with the current templates.

Included in this upgrade:

- Re-write of the Adult Office Visits template, with a more streamlined toolbar
- A new Orders Management template that allows users to save a series of orders based on diagnosis code
- Additional quick visits
- Additional HPI templates
- A Tobacco Cessation template
- Enhanced PPD management templates
- Ability to carry forward physical exam documentation from one encounter to another

SyMed plans to implement the KBM 7.8 upgrade at the end of November. SyMed will be holding open lab hours where users can come and see the new templates and ask questions prior to implementations.

OPEN LAB HOURS

- Monday, Nov. 16th 11:00-6:00
- Tuesday, Nov. 17th 9:00-4:00
- Thursday, Nov. 19th 9:00-4:00
- Friday, Nov. 20th 9:00-5:00

Please contact Ginger Grass at 208-666-2180 or ggrass@kmc.org to schedule a time to come in.

Superuser Meeting

At the end of October SyMed held its first quarterly Superuser meeting. The meetings are designed to allow those using EPM and EHR to give input on changes and products that will affect them.

At the October meeting SyMed staff discussed the high volume of duplicate patient records and informed Superusers that if there continues to be a high number of duplicates being created SyMed will unfortunately have to start charging those responsible for creating them. SyMed hopes by working with the offices to ensure the staff is properly trained on looking up patient records the number of duplicates

Tech Update



Microsoft released Windows 7 in October, which includes Internet Explorer (IE) 8. At this time Windows 7 and IE 8 are not supported by NextGen.

Windows XP Professional with Internet Explorer (IE) 7 and Windows Vista Business with Internet Explorer (IE) 7 are the two currently supported platforms.

Did you Know?

If you have a locked encounter and need to add a document or an image you can create an addendum. An addendum is a supplement to a locked encounter and displays below the encounter date you are attaching it to as a yellow folder with a paperclip.

To create an addendum:

1. Go to FILE
2. Select NEW
3. Click ADDENDUM
4. Select either the document or the image icon in the "9 square grid" and add the information

HIPPA X12 Reason Code

SyMed has updated to EPM Reason Code Library. Superusers should have received an e-mail notifying them of the change. The new HIPPA X12 Reason Code Library is now set as the main default. If you have a practice Reason Code Library you will need to right click and copy the HIPPA X12 code and name it for your practice, then you can add addition codes to this library.

Please do not change the name of the HIPPA X12 Reason Code Library! EAR's will not post if the name has been changed.