

“Lite” Go’s Live on NextGen™ EHR

By Ginger Grass, SyMed NextGen™ Trainer

SyMed is pleased to welcome the newest members to our NextGen™ EHR family, Dr. Lawrence Gibbon and Dr. Cher Jacobsen. In conjunction with moving to a new office they helped launch a brand new product for SyMed NextGen™- “Lite”. The program is designed to allow doctors to spend more time with their patients and less time hassling with and filling out paperwork.

“When patients use to come in and wanted 90 day refills on 17 different medications I use to be like “urg”, but now I just smile, click a couple of buttons and say ok.” -- Dr. Cher Jacobsen

On May 4th Dr. Gibbon and Dr. Jacobsen became the first office to *Go Live* with EHR “Lite”. On the morning of the *Go Live* it became very apparent the weeks of planning, hours of training, and a lot of practice was going to pay off and before we knew it “Lite” was live!

Office Notices Change Since *Go Live*

- Ease of sending a task to a provider
- Ability to see results or the status when a patient calls back
- Able to sign off on lab results electronically
- Can send tasks to front desk for follow up appointments
- Saving time by prescribing medications electronically
- Ease of being able to fax a referral
- No more searching for charts

Got Training?

SyMed would like to offer more training classes for users. Do you have suggestions for us? Please email suggestions for short training sessions to Ginger Grass at: ggrass@kmc.org or to GINGER GRASS in NextGen™.

A Word of Advice

If your medical office is considering switching to an electronic medical record system Dr. Lawrence Gibbon and Dr. Cher Jacobsen’s staff would like to offer you a bit of advise:

1. Transfer information from paper to electronic charts ahead of time
2. Attend trainings and pay attention
3. Practice before you start seeing patients

Congratulations

All of us at SyMed would like to congratulate Dr. Lawrence Gibbon and Dr. Cher Jacobsen’s office on their successful *Go Live*! Your hard work and enthusiasm played a key role in making everything go smoothly.

Did You Know?

NextGen™ EHR allows you to graph a patient’s vitals. Simply click on the *Graphs* link on the *Record Vital Signs* template and choose the graph you want to see. To print the graph, simply right click anywhere in the graph and select print.

Up Coming Event

Special User’s Group and Gateway EDI Demonstration
You are invited to a demo for an alternative on electronic processing presented by Gateway EDI. By focusing more effort on professional patient care, you can improve office revenue and productivity.

When: Thursday, June 11th 11:30 – 1:00

Where: Best Western Coeur d’Alene Inn

RSVP: Bonnie at 666-2180



Call for a FREE SyMed IT Solutions consultation at 208-666-2180.

www.SyMedsolutions.com email: support@SyMedsolutions.com